IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

JERRY SPYRATOS, DDS,)
on behalf of plaintiff and a class,)
)
Plaintiff,)
)
V.)
)
CAREINGTON INTERNATIONAL)
CORPORATION)
and JOHN DOES 1-10,)
)
Defendants.)

<u>COMPLAINT – CLASS ACTION</u>

MATTERS COMMON TO MULTIPLE COUNTS

INTRODUCTION

- 1. Plaintiff Jerry Spyratos, DDS brings this action to secure redress for the actions of defendant Careington International Corporation in sending or causing the sending of advertisements to telephone facsimile machines in violation of the Telephone Consumer Protection Act, 47 U.S.C. §227 ("TCPA"), the Illinois Consumer Fraud Act, 815 ILCS 505/2 ("ICFA"), and the common law.
- 2. The TCPA expressly prohibits fax advertising that does not contain the opt-out notice that complies with 47 U.S.C. §227 and 47 C.F.R. 64.1200(a)(3)(iv). Recipients of this kind of advertising are unable to request to no longer receive advertisements that deprive recipients of their ink or toner and the use of their fax machine. The recipient also wastes valuable time it would have spent on something else. Fax advertising that lacks the necessary opt-out can prevent fax machines from receiving and sending authorized faxes, cause wear and tear on fax machines, and require labor to attempt to identify the source and purpose of the faxes.

PARTIES

- 3. Plaintiff Jerry Spyratos, DDS is a corporation with offices at 3550 W. Peterson Avenue, Chicago, Illinois 60659 where it maintains telephone facsimile equipment.
- 4. Defendant Careington International Corporation is a Texas corporation. Its registered agent and office is Melissa J. Burke, 7400 Gaylord Parkway, 3rd Floor, Frisco, Texas 75034.
- 5. Defendants John Does 1-10 are other natural or artificial persons that were involved in the sending of the facsimile advertisements described below. Plaintiff does not know who they are.

JURISDICTION AND VENUE

- 6. This Court has jurisdiction under 28 U.S.C. §§1331 and 1367. *Mims v. Arrow Financial Services, LLC*, 132 S. Ct. 740, 751-53 (2012); *Brill v. Countrywide Home Loans, Inc.*, 427 F.3d 446 (7th Cir. 2005).
- 7. This Court also has jurisdiction under 28 U.S.C. §§1332(d) (Class Action Fairness Act). Defendant is of diverse citizenship to at least one class member. On information and belief, based on the economics of junk faxing, the number of class members exceeds 100. On information and belief, based on the economics of junk faxing and the apparent target audience of the faxes, the total amount in controversy, on a classwide basis, exceeds \$5 million. (At \$1500 per fax, this is satisfied if more than 3,334 faxes were sent; since at the typical rates charged for fax advertising, this would only cost \$50 to \$100, it makes little or no sense to send fewer faxes.)
 - 8. Personal jurisdiction exists under 735 ILCS 5/2-209, in that defendant:
 - Has committed tortious acts in Illinois by causing the transmission of unlawful communications into the state.

- b. Has transacted business in Illinois.
- 9. Venue in this District is proper for the same reason.

FACTS

- 10. On July 23, 2010, plaintiff Jerry Spyratos, DDS received the fax advertisement attached as Exhibit A on its facsimile machine.
- 11. On November 10, 2010, plaintiff Jerry Spyratos, DDS received the fax advertisement attached as Exhibit B on its facsimile machine.
 - 12. Discovery may reveal the transmission of additional such faxes as well.
- 13. Defendant Careington International Corporation is responsible for sending or causing the sending of the faxes.
- 14. Defendant Careington International Corporation, as the entity whose products or services were advertised in the faxes, derived economic benefit from the sending of the faxes.
- 15. Defendant Careington International Corporation either negligently or wilfully violated the rights of plaintiff and other recipients in sending the faxes.
- 16. The faxes did not contain an opt-out notice that complied with 47 U.S.C. §227 and 47 C.F.R. 64.1200(a)(3)(iv).
- 17. On information and belief, the faxes attached hereto were sent as part of a mass broadcasting of faxes.
- 18. On information and belief, defendant has transmitted similar fax advertisements without opt-out notices to at least 40 other persons in Illinois.
- 19. There is no reasonable means for plaintiff or other recipients of defendant's advertising faxes to avoid receiving illegal faxes. Fax machines must be left on and ready to receive

the urgent communications authorized by their owners.

COUNT I – TCPA

- 20. Plaintiff incorporates ¶¶ 1-19.
- 21. The TCPA requires all facsimile advertisements to contain a proper opt-out notice as described in 47 U.S.C. §227(b)(1)(C). Further, the presence of a compliant opt-out notice is a condition to the EBR defense. 47 U.S.C. §§ 227 (b)(1)(C)(iii) and (b)(2)(D). This requirement is extended by the regulation to cases where a fax is sent with consent. 47 C.F.R. 64.1200(a)(3).
- 22. FCC Regulations require all facsimile advertisements to contain a proper opt-out notice.
 - 23. The TCPA, 47 U.S.C. §227(b)(3), provides:

Private right of action.

A person or entity may, if otherwise permitted by the laws or rules of court of a State, bring in an appropriate court of that State—

- (A) an action based on a violation of this subsection or the regulations prescribed under this subsection to enjoin such violation,
- (B) an action to recover for actual monetary loss from such a violation, or to receive \$500 in damages for each such violation, whichever is greater, or
- (C) both such actions.

If the Court finds that the defendant willfully or knowingly violated this subsection or the regulations prescribed under this subsection, the court may, in its discretion, increase the amount of the award to an amount equal to not more than 3 times the amount available under the subparagraph (B) of this paragraph.

24. Plaintiff and each class member suffered damages in the form of paper and ink or toner as a result of receipt of the improper faxes. Furthermore, plaintiff's statutory right of privacy was invaded.

- 25. Plaintiff and each class member is entitled to statutory damages.
- 26. Defendant violated the TCPA even if its actions were only negligent.
- 27. Defendant should be enjoined from committing similar violations in the future.

CLASS ALLEGATIONS

- 28. Pursuant to Fed.R.Civ.P. 23(a) and (b)(3), plaintiff brings this claim on behalf of a class, consisting of (a) all persons (b) who, on or after a date four years prior to the filing of this action (28 U.S.C. §1658), or such shorter period during which faxes were sent by or on behalf of defendant Careington International Corporation, (c) were sent faxes by or on behalf of defendant Careington International Corporation promoting its goods or services for sale (d) and who were not provided an "opt out" notice as described in 47 U.S.C. §227.
- 29. The class is so numerous that joinder of all members is impractical. Plaintiff alleges on information and belief that there are more than 40 members of the class.
- 30. There are questions of law and fact common to the class that predominate over any questions affecting only individual class members. The predominant common questions include:
 - a. Whether defendant violated the TCPA;
- b. Whether defendant thereby engaged in unfair acts and practices, in violation of the ICFA; and
 - c. Whether defendant thereby converted the property of plaintiff.
- 31. Plaintiff will fairly and adequately protect the interests of the class. Plaintiff has retained counsel experienced in handling class actions and claims involving unlawful business practices. Neither plaintiff nor plaintiff's counsel have any interests which might cause them not to vigorously pursue this action.

- 32. Plaintiff's claims are typical of the claims of the class members. All are based on the same factual and legal theories.
- 33. A class action is the superior method for the fair and efficient adjudication of this controversy. The interest of class members in individually controlling the prosecution of separate claims against defendant is small because it is not economically feasible to bring individual actions.
- 34. Several courts have certified class actions under the TCPA. Sadowski v. Med 1 Online, LLC, 07 C 2973, 2008 U.S. Dist. LEXIS 41766 (N.D.Ill., May 27, 2008); CE Design Ltd. v Cy's Crabhouse North, Inc., 259 F.R.D. 135 (N.D.III. 2009); Targin Sign Sys. v Preferred Chiropractic Ctr., Ltd., 679 F. Supp. 2d 894 (N.D.III. 2010); Garrett v. Ragle Dental Lab, Inc., 10 C 1315, 2010 U.S. Dist. LEXIS 108339, 2010 WL 4074379 (N.D.III., Oct. 12, 2010); Hinman v. M & M Rental Ctr., 545 F.Supp. 2d 802 (N.D.III. 2008); Clearbrook v. Rooflifters, LLC, 08 C 3276, 2010 U.S. Dist. LEXIS 72902 (N.D. Ill. July 20, 2010) (Cox, M.J.); G.M. Sign, Inc. v. Group C Communs., Inc., 08 C 4521, 2010 U.S. Dist. LEXIS 17843 (N.D. Ill. Feb. 25, 2010); Holtzman v. Turza, 08 C 2014, 2009 U.S. Dist. LEXIS 95620 (N.D.Ill., Oct. 14, 2009); Kavu, Inc. v. Omnipak Corp., 246 F.R.D. 642 (W.D.Wash. 2007); Display South, Inc. v. Express Computer Supply, Inc., 961 So.2d 451, 455 (La. App. 1st Cir. 2007); Display South, Inc. v. Graphics House Sports Promotions, Inc., 992 So. 2d 510 (La. App. 1st Cir. 2008); Lampkin v. GGH, Inc., 146 P.3d 847 (Ok. App. 2006); ESI Ergonomic Solutions, LLC v. United Artists Theatre Circuit, Inc., 203 Ariz. (App.) 94, 50 P.3d 844 (2002); Core Funding Group, LLC v. Young, 792 N.E.2d 547 (Ind.App. 2003); Critchfield Physical Therapy v. Taranto Group, Inc., 293 Kan. 285; 263 P.3d 767 (2011); Karen S. Little, L.L.C. v. Drury Inns. Inc., 306 S.W.3d 577 (Mo. App. 2010); Travel 100 Group, Inc. v. Empire Cooler Service, Inc., 03 CH 14510 (Cook Co. Cir. Ct., Oct. 19, 2004); Rawson v. C.P. Partners LLC, 03 CH 14510 (Cook

Co. Cir. Ct., Sept. 30, 2005); *Nicholson v. Hooters of Augusta, Inc.*, 245 Ga.App. 363, 537 S.E.2d 468 (2000).

35. Management of this class action is likely to present significantly fewer difficulties that those presented in many class actions, e.g. for securities fraud.

WHEREFORE, plaintiff requests that the Court enter judgment in favor of plaintiff and the class and against defendant for:

- a. Actual damages;
- b. Statutory damages;
- c. An injunction against further violations of the TCPA;
- d. Costs of suit;
- e. Such other or further relief as the Court deems just and proper.

COUNT II – ILLINOIS CONSUMER FRAUD ACT

- 36. Plaintiff incorporates ¶¶ 1-19.
- 37. Defendant engaged in unfair acts and practices, in violation of ICFA § 2, 815 ILCS 505/2, by sending fax advertising to plaintiff and others which violates the TCPA.
- 38. Defendant engaged in an unfair practice by engaging in conduct that is contrary to public policy, unscrupulous, and caused injury to recipients of their advertising.
- 39. Plaintiff and each class member suffered damages in the form of paper and ink or toner as a result of receipt of the improper faxes.
 - 40. Defendant engaged in such conduct in the course of trade and commerce.
- 41. Defendant's conduct caused recipients of its advertising to bear the cost thereof. This gave defendant an unfair competitive advantage over businesses that advertise lawfully, such as by

direct mail. For example, an advertising campaign targeting one million recipients would cost \$500,000 if sent by U.S. mail but only \$20,000 if done by fax broadcasting. The reason is that instead of spending \$480,000 on printing and mailing his ad, the fax broadcaster misappropriates the recipients' paper and ink. "Receiving a junk fax is like getting junk mail with the postage due". Remarks of Cong. Edward Markey, 135 Cong Rec E 2549, Tuesday, July 18, 1989, 101st Cong. 1st Sess.

- 42. Defendant's shifting of advertising costs to plaintiff and the class members in this manner makes such practice unfair. In addition, defendant's conduct was contrary to public policy, as established by the TCPA and Illinois statutory and common law.
 - 43. Defendant should be enjoined from committing similar violations in the future.

CLASS ALLEGATIONS

- 44. Pursuant to Fed.R.Civ.P. 23(a) and (b)(3), plaintiff brings this claim on behalf of a class, consisting of (a) all persons with Illinois fax numbers (b) who, on or after a date three years prior to the filing of this action, or such shorter period during which faxes were sent by or on behalf of defendant Careington International Corporation, (c) were sent faxes by or on behalf of defendant Careington International Corporation, promoting its goods or services for sale (d) and who were not provided an "opt out" notice as described in 47 U.S.C. §227.
- 45. The class is so numerous that joinder of all members is impractical. Plaintiff alleges on information and belief that there are more than 40 members of the class.
- 46. There are questions of law and fact common to the class that predominate over any questions affecting only individual class members. The predominant common questions include:
 - a. Whether defendant violated the TCPA;

- b. Whether defendant thereby engaged in unfair acts and practices, in violation of the ICFA; and
 - c. Whether defendant thereby converted the property of plaintiff.
- 47. Plaintiff will fairly and adequately protect the interests of the class. Plaintiff has retained counsel experienced in handling class actions and claims involving unlawful business practices. Neither plaintiff nor plaintiff's counsel have any interests which might cause them not to vigorously pursue this action.
- 48. Plaintiff's claims are typical of the claims of the class members. All are based on the same factual and legal theories.
- 49. A class action is the superior method for the fair and efficient adjudication of this controversy. The interest of class members in individually controlling the prosecution of separate claims against defendant is small because it is not economically feasible to bring individual actions.
- 50. Management of this class action is likely to present significantly fewer difficulties that those presented in many class actions, e.g. for securities fraud.

WHEREFORE, plaintiff requests that the Court enter judgment in favor of plaintiff and the class and against defendant for:

- a. Appropriate damages;
- b. An injunction against further violations of the TCPA;
- c. Attorney's fees, litigation expenses and costs of suit;
- d. Such other or further relief as the Court deems just and proper.

COUNT III – CONVERSION

51. Plaintiff incorporates ¶¶ 1-19.

- 52. By sending plaintiff and the class members faxes which did not contain opt-out notices that complied with 47 U.S.C. §227 and 47 C.F.R. 64.1200(a)(3)(iv) defendant converted to its own use ink or toner and paper belonging to plaintiff and the class members.
- 53. Immediately prior to the sending of the faxes, plaintiff and the class members owned and had an unqualified and immediate right to the possession of the paper and ink or toner used to print the faxes.
- 54. By sending the faxes, defendant appropriated to its own use the paper and ink or toner used to print the faxes and used them in such manner as to make them unusable. Such appropriation was wrongful and without authorization.
- 55. Defendant knew or should have known that such appropriation of the paper and ink or toner was wrongful and without authorization.
- 56. Plaintiff and the class members were deprived of the paper and ink or toner, which could no longer be used for any other purpose. Plaintiff and each class member thereby suffered damages as a result of receipt of the faxes.
 - 57. Defendant should be enjoined from committing similar violations in the future.

CLASS ALLEGATIONS

58. Pursuant to Fed.R.Civ.P. 23(a) and (b)(3), plaintiff brings this claim on behalf of a class, consisting of (a) all persons with Illinois fax numbers (b) who, on or after a date five years prior to the filing of this action, or such shorter period during which faxes were sent by or on behalf of defendant Careington International Corporation, (c) were sent faxes by or on behalf of defendant Careington International Corporation promoting its goods or services for sale (d) and who were not provided an "opt out" notice as described in 47 U.S.C. §227.

- 59. The class is so numerous that joinder of all members is impractical. Plaintiff alleges on information and belief that there are more than 40 members of the class.
- 60. There are questions of law and fact common to the class that predominate over any questions affecting only individual class members. The predominant common questions include:
 - a. Whether defendant violated the TCPA;
- b. Whether defendant thereby engaged in unfair acts and practices, in violation of the ICFA.
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- 62. Plaintiff's claims are typical of the claims of the class members. All are based on the same factual and legal theories.
- 63. A class action is the superior method for the fair and efficient adjudication of this controversy. The interest of class members in individually controlling the prosecution of separate claims against defendant is small because it is not economically feasible to bring individual actions.
- 64. Management of this class action is likely to present significantly fewer difficulties that those presented in many class actions, e.g. for securities fraud.

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- c. Costs of suit;
- d. Such other or further relief as the Court deems just and proper.

/s/ Daniel A. Edelman
Daniel A. Edelman

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NOTICE OF LIEN AND ASSIGNMENT

Please be advised that we claim a lien upon any recovery herein for 1/3 or such amount as a court awards. All rights relating to attorney's fees have been assigned to counsel.

/s/ Daniel A. Edelman
Daniel A. Edelman

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